

The Meter Setter



The Ford Meter Box Company, Inc. **COMMITTED TO QUALITY!**

Attention to quality at Ford Meter Box is a tradition established by Edwin H. Ford at the founding of the company in 1898. Today, Ford Meter Box embraces a quality system that establishes a model for continuous improvement and customer satisfaction - ISO 9001:2000.

On October 4, 1996, The Ford Meter Box Company was first issued a certificate of registration by Underwriters Laboratories, Inc. as a registered firm to the International Organization for Standardization, ISO 9001 Series Standards for quality. This achievement represented several years of effort by all Ford Meter Box employees.

The ISO registration is primarily concerned with "quality management." This means that Ford Meter Box is committed to fulfill:

- a customer's quality requirements, and
- national regulatory requirements, while aiming to
- enhance customer satisfaction, and
- achieve continuous improvement of our performance while pursuing these objectives.

The historical roots of ISO can be found when international standardization began in Europe with the electrical field in 1906. Additional industrial standardization was pursued by

the International Federation of the National Standardizing Associations (ISA) in 1926. Although ISA's activities came to an end in 1942, delegates from 25 countries met in 1946 and decided to create a new international organization. The goal of this new group was "to facilitate the international coordination and unification of industrial standards." The new organization, International Organization for Standardization (ISO), officially began operations in February 1947.

In 1987, ISO published a series of standards on quality management and quality assurance. Widely adopted world-wide, these five standards outline quality models of varying degrees of stringency for use in different manufacturing applications.

Ford Meter Box is registered under the ISO 9001:2000 standard, the most comprehensive standard in the series. The requirements specified in this standard are aimed primarily at preventing quality problems at all stages of the manufacturing process, from design through delivery.

Today, people typically choose to buy from the company they feel can deliver the highest quality product and service. The ISO 9001:2000 registration confirms that Ford Meter Box is serious about producing quality products so that our customers will receive the best value for their money.

