



The Ford Meter Box Company:

More Than Committed to Quality – *It's Our Culture!*

The Ford Meter Box Company's commitment to quality is a tradition that was established by Edwin H. Ford upon our founding in 1898. Today, this tradition remains an essential part of the Ford Meter Box culture and operations.

On October 4, 1996, Ford Meter Box was first issued a certificate of registration by Underwriters Laboratories, Inc. as a registered firm to the ISO 9001 Series Standards for quality. Today, collective efforts of all Ford employees help us maintain our certification to the current ISO 9001:2008 standard.

Ford considers quality an integral part of customer service. After many years of operating with these principles, quality has moved beyond being just a commitment; it has become central to our business.

Along with quality products and service, Ford is committed to:

- meeting a customer's requirements for quality,
- regulatory and standards compliance,
- the enhancement of customer satisfaction, and
- continuous improvement while pursuing these objectives.

Throughout our existence, Ford Meter Box has understood and acted on the importance of servicing customers in a respectful and equitable manner. Such actions have served Ford exceptionally well in attaining and maintaining a loyal customer base and have been a foundation to the strong presence we have enjoyed in the waterworks industry for over a century.

This focus has driven Ford to continue looking for ways to improve products and service rather than remaining satisfied with current achievements. To Ford Meter Box, quality is more than just a commitment – it's our culture.



Learn more about Ford quality.
www.fordmeterbox.com/iso.php



The Ford Meter Box Company, Inc., P.O. Box 443, Wabash, Indiana, USA 46992-0443
Telephone: 260-563-3171 FAX: 800-826-3487 Overseas FAX: 260-563-0167 <http://www.fordmeterbox.com>