

# The Meter Setter



## Ford Meter Box Customer Service

The Ford Meter Box commitment to quality products and excellent customer service is well known and as strong as ever. With the promotion of Tim Babb to Outside Territory Salesman, we are taking the opportunity to rebalance and realign our Customer Service territories effective September 30, 2013. With direct access numbers to each customer service manager, our staff is ready to answer your questions. For inquiries outside of business hours, please visit our website at [fordmeterbox.com](http://fordmeterbox.com).

### OFFICE HOURS – 7:30 A.M. TO 4:30 P.M. / EASTERN TIME

#### Lunch Hour - 11:30 to 12:30

Dean Gunderman / direct dial # 260-569-3552  
[DGunderman@fordmeterbox.com](mailto:DGunderman@fordmeterbox.com)

Todd Dawes / direct dial # 260-569-3774  
[TDawes@fordmeterbox.com](mailto:TDawes@fordmeterbox.com)

Kevin Ogan / direct dial # 260-569-3773  
[KOgan@fordmeterbox.com](mailto:KOgan@fordmeterbox.com)

Kate True / direct dial # 260-569-3517  
[KTrue@fordmeterbox.com](mailto:KTrue@fordmeterbox.com)

#### Lunch Hour - 12:30 to 1:30

Jim DeLong / direct dial # 260-569-3551  
[JDeLong@fordmeterbox.com](mailto:JDeLong@fordmeterbox.com)

Jenny Hill / direct dial # 260-569-3531  
[JHill@fordmeterbox.com](mailto:JHill@fordmeterbox.com)

Heather Holloway / direct dial # 260-569-3734  
[HHolloway@fordmeterbox.com](mailto:HHolloway@fordmeterbox.com)

Rachelle Sneed / direct dial # 260-569-3716  
[RSneed@fordmeterbox.com](mailto:RSneed@fordmeterbox.com)



Rod Kelsheimer  
Manager of Inside Sales



Rachelle Sneed  
WA, OR, AK, ID, MT, ND, SD, WY,  
CO, NE, KS, MN & WI



Heather Holloway  
Assistant Manager of  
Customer Service  
IL, IN, IA, MI & MO



Jim DeLong  
MD, ME, NH, VT,  
PA, CT, MA, RI, NY,  
NJ, WV & DE



Jenny Hill  
AZ, CA, NV, UT, NM & HI



Kevin Ogan  
OH, KY, VA, SC & NC



Casey Sausaman  
Quotation Department Manager



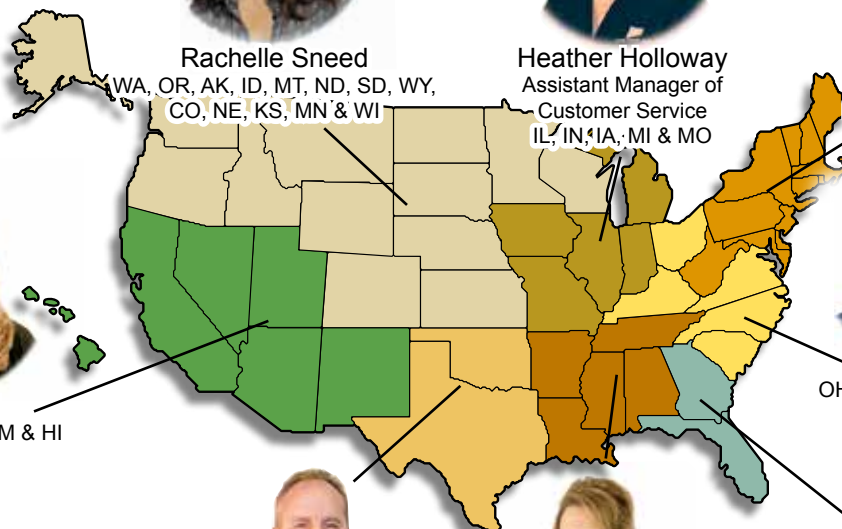
Todd Dawes  
OK & TX



Kate True  
AR, LA, AL, TN & MS



Dean Gunderman  
GA & FL



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