

# The Meter Setter



## Ford Meter Box Customer Service

The Ford Meter Box commitment to quality products and excellent customer service is well known and as strong as ever. Starting in January 2010, the Ford Meter Box Customer Service Department will have additional customer managers to better serve you. Please note the direct dial phone number of your customer manager; this number is the best way to contact your respective customer manager. Our customer managers have staggered their lunch hours to accommodate inquiries during this time. Please see the list below.

### Lunch Hour - 11:30 to 12:30

Dean Gunderman / direct dial # 260-569-3552  
DGunderman@fordmeterbox.com

Todd Dawes / direct dial # 260-569-3774  
TDawes@fordmeterbox.com

Steve Brown / direct dial # 260-569-3773  
SBrown@fordmeterbox.com

Kate True / direct dial # 260-569-3517  
KTrue@fordmeterbox.com

### Lunch Hour - 12:30 to 1:30

Jim DeLong / direct dial # 260-569-3551  
JDeLong@fordmeterbox.com

Jenny Hill / direct dial # 260-569-3531  
JHill@fordmeterbox.com

Heather Holloway / direct dial # 260-569-3734  
HHolloway@fordmeterbox.com

Tim Babb / direct dial # 260-569-3709  
TBabb@fordmeterbox.com

The Ford Meter Box customer service staff is prepared to assist you with your inquiries. A wealth of information about Ford products can also be found on the internet at [www.fordmeterbox.com](http://www.fordmeterbox.com). Contact us - we look forward to hearing from you.

Jenny Hill  
WA, OR, AK, ID,  
AZ, CA, NV & HI

Heather Holloway  
IA, MT, ND, SD, WY,  
CO, NE, KS, MO,  
OK & UT

Tim Babb  
MN, IL, IN,  
MI, OH & WI

Jim DeLong  
MD, ME, NH, VT,  
PA, CT, MA, RI, NY,  
NJ, WV, VA & DE

Rod Kelsheimer  
Customer Service  
Department Manager

Steve Brown  
KY, GA,  
SC & NC

Roxy Stoner  
Quotation  
Department Manager

Casey Sausaman  
Quotation Department  
Sr. Quotation Clerk

Todd Dawes  
NM & TX

Kate True  
LA, MS, AR & TN

Dean Gunderman  
AL & FL



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