



Ford Meter Box ⚡ *Going Electronic*

Ford offers many beneficial resources on its website, including product submittals, current catalogs and price books, an authorized distributor directory, information about the transition to no-lead brass, new product releases, and contact information for our friendly Ford representatives. Evolving technology allows us to augment our electronic resources from time to time.

Working in partnership with our stocking distributors, Ford Meter Box now offers a new customer service tool – the Distributor Portal. This secure, password-protected site provides access for our distributors' account information and is available 24 hours a day. This new tool offers:

- ⚡ *Real-time status of purchase orders*
- ⚡ *Up-to-date shipment information, including online shipment tracking*
- ⚡ *Access to quotations*
- ⚡ *Access to invoices and accounts payable information*
- ⚡ *Product availability*
- ⚡ *Product pricing*

Another long-standing feature helping our partners to better serve you is Electronic Data Interchange (EDI). EDI offers the ability to place orders and receive invoices electronically. Once a distributor elects this service, EDI syncs our systems and allows transactions to be exchanged electronically and accurately.

In addition to EDI, we offer email distribution of order acknowledgements, as well as shipping notices that include the carrier's tracking number and a link to the carrier's website.

For those receiving *The Meter Setter*, this too is offered electronically through monthly emails. To sign up, follow the link on our website at:

www.fordmeterbox.com/documents/metersettters.php

Ford Meter Box is committed to assuring that customer needs are met quickly and accurately, and without sacrificing personalized service. Visit us online at www.fordmeterbox.com to see the new features available, or contact your Ford Customer Service Manager for additional information.



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