

## The Ford Meter Box Company: Committed to Quality

In October 1996, Underwriters Laboratories, Inc. (UL) first issued Ford Meter Box a certificate of registration for the ISO 9001 Series Standard for quality. Recertification is necessary when new standards are released and when an existing certification expires. Since 1997, the standard has been updated three times, and each time, we have maintained our certification.

In September 2014, Ford reached its 18th year of UL certification, demonstrating a commitment to quality. The requirements specified in the 9001:2008 standard are dedicated to ensuring continual improvement and consistent manufacturing processes at all stages from design to service.

The commitment to quality is rooted in traditions established by our company's founder, Edwin Ford, in 1898. Quality is woven throughout the fabric of Ford Meter Box from the melting of brass ingot, to the assembling and welding of pipe products, to timely delivery and customer service. Our commitment to quality is fundamental to the way we do business.

As a promise to our customers, Ford is committed to:

- meeting a customer's requirements for quality,
- maintaining regulatory and standards compliance,
- increasing customer satisfaction, and
- pursuing these objectives with continuous improvement.

In a market economy, customers can choose to work with whomever they feel will deliver the highest quality product. The ISO 9001:2008 Standard, along with our 18 years of UL certification, is confirmation that Ford Meter Box takes the quality of its products seriously and that we will deliver the best value for the money. To continue providing the best quality possible, we have already begun work on the newest standard, ISO 9001:2015, which is expected to be released later this year.

