

## The Ford Meter Box Company: Committed to Quality



In October 1996, Underwriters Laboratories, Inc. first issued Ford Meter Box a certificate of registration for the ISO 9001 Series Standard for quality. Since 1997, the standard has been updated four times, and we have continuously maintained our certification. Recertification is necessary with new Standards or when an existing certification expires. Due to the collective efforts of all Ford employees, we have continued to maintain our certification and have recently been certified to the latest standard, ISO 9001:2015.

Ford Meter Box has maintained UL certification for over two decades, demonstrating our commitment to quality. The requirements specified in the ISO 9001:2015 Standard are dedicated to ensuring continual improvement and consistent manufacturing processes at all stages, from design to service.

Preventing quality problems at Ford Meter Box is a commitment and tradition established by Edwin H. Ford upon the Company's founding in 1898. We consider quality to be an integral part of customer service, and after many years of operating with these principles, quality has exceeded being just a commitment – it is central to our business.

As a promise to our customers, Ford is committed to:

- meeting a customer's requirements for quality,
- maintaining regulatory and standards compliance,
- increasing customer satisfaction, and
- pursuing these objectives with continuous improvement.

In a market economy, customers can choose to work with the company they feel will deliver the highest quality product. The ISO 9001:2015 Standard, along with our UL certification, confirms to all Ford customers that Ford Meter Box takes the quality of its products seriously, and they will receive the best value for their money. We will continue to strive to improve our quality and customer satisfaction.

